

## Cincinnati Children's Hospital Medical Center Division of Audiology

## A Message to Our Patients and Care-givers

As we navigate the difficult and uncertain journey through this time of COVID19, the Division of Audiology would like to send a message to remind you all how much we care about our patients and their families/care-givers, and how much we miss you. Our commitment to serving your children remains our greatest passion.

As a division, we also are dealing with the challenges of so many unknowns. We do not know when we will be back in the office to care for you. We are focusing our efforts on the frontline, supporting the Cincinnati Children's Hospital goal of keeping our staff, patients, and care-givers safe. However, we want to assure you that we will be here to support your child and their needs now, through this, and after the COVID19 season ends. The safety and health of your family, as well as our own families, is our greatest concern. Although we are trying to limit physical contact to avoid further spreading of the virus, we are available to return phone calls and provide support. We look forward to seeing you and your child in the near future and hope your family stays safe and healthy!

If you have any immediate or urgent needs, or questions, please feel free to reach out and leave a voicemail at our main number: 513-636-4236. Messages are checked and calls returned each day throughout the work week (Monday – Friday).

We want to stay connected with our patient families and will continue to offer updates as we receive new information, so stay tuned for future updates!